



Position Title	Siena Program Coordinator
Department	CET Siena
Status	Full-time, 1-year contract
Supervisor	Siena Program Director
Target Start Date	December 2021

Salary & Benefits

This position is hired by CET's partner organization in Italy, Italice Academy srl. Established in 1998, Italice Academy specializes in operating educational programs in Italy. CET and Italice Academy have been working together to operate study abroad programs in Italy since 2001.

If you're hired, we'll offer you a net salary starting at €1300 per month, commensurate with experience.

Description of the Organization

CET Academic Programs is a study abroad organization that has been developing and operating innovative educational programs abroad since 1982. Originally "China Educational Tours," CET began operations in Beijing, later expanding to other locations around the world. Today, CET offers a varied portfolio of semester, summer, and customized programs around the world for college, high school, pre-college, and gap year students.

CET is known for strong academics, professional program management, a nimble and collaborative approach to partnerships, and supportive student services. Through elements such as field-based course components, internships, and housing with local roommates, CET strives to integrate students into the local community and facilitate lasting relationships with hosts. Through its commitment to equity and inclusion, CET seeks and encourages the participation of students from diverse backgrounds and strives to create program environments that foster critical thinking about power structures and an appreciation of difference. And as an environmentally conscientious organization, CET aims to adopt sustainable measures across its operations.

Description of the Position

The Siena Program Coordinator is primarily responsible for supporting the operation of the CET Siena program. The Program Coordinator also has duties related to custom programs, which operate on a case-by-case basis.

The Siena Program Coordinator reports to the Siena Program Director, helping in the areas of student life, such as orientation, health and safety, student advising, housing, and activity planning. This position will also collaborate with academic staff on student issues that might be both academic and personal in nature.

Attributes of the ideal candidate are flexibility, dedication, and enthusiasm for working with students and for the field of study abroad. Candidates are advised that this is a time-consuming, challenging position. CET is looking for a candidate willing to commit to a 1-year contract.

What you'll do...

Program Coordinator responsibilities include but are not limited to the following:

Program Operations & Implementation, Policies and Procedures

- Assist Program Director to arrange engaging extra-curricular activities and excursions
- Assist Program Director with volunteer program
- Attend student activities and excursions, including during evenings and weekends when necessary
- Assist Program Director with housing, including apartments, homestays, local roommates, cleaning schedule, and maintenance issues
- Adhere closely to CET policies and procedures
- Assist with student arrivals
- Coordinate permesso di soggiorno process when necessary
- Adhere to program budget

Student Advising and Support

- Contribute to orientation and serve as on-going resource for questions relating to housing, language, and culture
- Maintain high level of visibility and accessibility to students, via regular office hours, communication, and a welcoming demeanor
- Serve as a linguistic and cultural resource
- Respond to emergencies and incidents, managing messaging and communication while collaborating with on-site and US-based staff
- Be on call 24 hours a day, 7 days a week for emergencies
- Represent student needs to CET and host institution

Collaborating with Academic Staff

- Collaborate closely with Academic staff on student issues that might be both academic and personal

Communicating with Headquarters

- Maintain close communication with headquarters regarding any student, partner, or staff issues that arise
- Utilize Terra Dotta to review student reports and file detailed incident reports
- Offer effective responses to issues identified in program evaluations
- Contribute to thoughtful final report each term, identifying challenges and suggesting solutions

We're looking for...

- Bachelor's degree
- European Union citizenship or permit to work in Italy
- Experience living, working, and/or studying abroad in Italy, preferably in Siena
- Professional experience in the field of study abroad (at least 1 year preferred)
- Experience advising students, preferably in a US-Italy cross-cultural context
- Fluency in Italian and English
- Cultural sensitivity and a commitment to Justice, Equity, Diversity, and Inclusion.
- Ability to establish and maintain positive professional relationships and communicate effectively with colleagues, students, and staff
- Excellent time management skills and ability to manage conflicting priorities
- Ability to take initiative and use good judgement when solving problems
- Experience with Office 365 (Word, Excel, PowerPoint, Outlook, Teams) and Terra Dotta preferred.
- Willingness to wear different hats and occasionally work irregular hours
- Patience, flexibility and a positive attitude

To Apply

At ATA, we don't just accept difference, we celebrate it. We use our diverse backgrounds and perspectives to our benefit by enriching our stakeholders and ourselves. ATA is proud to be an equal opportunity workplace. We are committed to equal employment opportunity regardless of race, color, religion, sex, national origin, sexual orientation, age, citizenship, marital status, disability, gender identity, Veteran status, genetic information or any other protected characteristic under applicable law. If you have a disability or special need that requires accommodation, please let us know.

Qualified candidates should submit the following materials:

- Résumé
- Cover letter

Application deadline: We encourage applicants to send their materials as soon as possible and before our final deadline on **December 8**. Applications will be reviewed on a rolling basis.

Send application materials via email to jobs@academic-travel.com and include "Siena Program Coordinator" in the subject line. Applications missing any of these components will not be considered. The successful completion of a background check is required for this position.

To all recruitment agencies, ATA does not accept agency resumes. Please do not forward resumes to our jobs, ATA employees or any other company location. ATA is not responsible for any fees related to unsolicited resumes.